



Villa Serena

Keeping You in the Loop

Fall 2017

Community Newsletter



2017 Board of Directors

President..... Carol Stanford
 Vice President..... Todd Setter
 Treasurer..... Debbie Caruso
 Secretary..... Donald Robinson
 Director..... Susan White

Property Management

Ameri-Tech Community Management, Inc.
 727-726-8000 main office
 Gloria Reed, LCAM
greed@ameritechmail.com
 727-726-8000 ext. 253 direct line

Ameri-Tech Community Management, Inc.

Gloria Reed, our community manager, is at the clubhouse on Monday, Wednesday, and Friday 8:45-12:45 pm. Feel free to stop by to discuss any of your immediate concerns or questions with her. We ask that you please provide routine concerns and questions in writing, via e-mail, which will allow them to be properly addressed.

Note: Posting concerns on NextDoor is not the proper protocol and such postings may not get noticed or properly addressed. Please contact Gloria instead of using social media.

News from the Board of Directors

- A new leg extension machine will soon be added to the fitness room to replace the broken one.
- The carpet has been cleaned in the fitness room
- The pool has been cleaned and the stains on the bottom are gone!
- Pool repairs are complete or in progress: the non-functioning light has been repaired and the small drains at the bottom are being replaced.
- The multi-purpose room has been redecorated.



Hey Neighbors!

Let's get together and get to know some of our neighbors. On Sunday, November 12th from 4-6, come over to the clubhouse and learn the name of someone you've nodded to in passing. You only need to bring your beverage and a happy heart. We'll have some nibbles there. Sponsored by your Board of Directors.

Parking

With the holiday season comes the yearly parking frustrations. Each Villa Serena residence has two dedicated parking places: one in the garage and one in the driveway. Additionally, there are 82 other parking spaces. 57 spaces are labelled "VISITOR" and reserved only for visitors; residents should never park in these spaces. Another 25 spaces are labeled "VISITOR / RESIDENT" and are available for visitors and residents on a very temporary basis.

Residents who are parking in "Visitor" spaces are taking away from other residents. It is frustrating and unfair when there are no spaces for visitors. Please park your two vehicles in your garage and your driveway.

News from Your Neighborhood Watch



Car break-ins are the most common criminal activity in Hillsborough County, and we have had several in our community. Usually the car has been left unlocked. **The Neighborhood Watch deputy recommends always locking your car, even if you leave it for just a few minutes, and never leave anything of value in your vehicle.** If you are a victim, call the Hillsborough County Sheriff's Office as soon as you discover the break-in. They will send a patrol car to check it out (on a low priority basis). The non-emergency phone number for HCSO is 813-247-8200.

The Neighborhood Watch is always working with the Sheriff's Office to do whatever can be done to reduce all criminal activities. The best deterrent for criminal activity is concerned neighbors. Don't hesitate to call the Hillsborough County Sheriff's Office if you see anything suspicious. Various emergency phone numbers are included here.

The NW Coordinator is Kathy Rowland at kpeter1@tampabay.rr.com.

Hillsborough County Neighborhood Watch Association, Inc. <small>A non-profit association dedicated to crime prevention P.O. Box 88142, Tampa, FL 33688-0142</small>		
EMERGENCY	FIRE-SHERIFF-AMBULANCE	911
NON-EMERGENCY		247-8300
HILLSBOROUGH COUNTY NEIGHBORHOOD WATCH		285-3354
POISON CONTROL		1-800-222-1222
CHILD ABUSE HOTLINE		1-800-422-4455
DOMESTIC VIOLENCE HOTLINE		1-800-799-7233
CENTER FOR MISSING & EXPLOITED CHILDREN		1-800-945-5678
HOSPITAL		
PARENTS - FOR BABYSITTERS TO CALL		
CHILDREN, DISABLED & ELDERLY		1-800-962-2873

GOOD NEIGHBORS MAKE GOOD NEIGHBORHOODS



The Board would like to encourage all residents to sign up with WWW.NEXTDOOR.COM. Nextdoor is a website that allows communities to share information. The Board is considering using Nextdoor as a tool for sharing information with residents and has already started using it. So far, 120 residents have signed up for Nextdoor. Signing up is easy and free; you input your street address and NEXTDOOR automatically puts you into the Villa Serena group. (It may ask for an invite code, but you can ignore that.) Check it out!

Did you know you can reserve the Clubhouse?

If you would like to use the clubhouse for a party or family get-together, contact Gloria at Ameri-Tech (contact info on front page). Let her know the date and time you would like to use it, and she will provide the reservation form and information you need. There is NO charge to rent, but a refundable deposit is required.

